



MALILA
premium apartments

House Rules – Malila Premium Apartments

1. The apartment is rented on a daily basis.
2. Check-in starts at **3:00 PM** on the day of arrival, and check-out is until **11:00 AM** on the day of departure.
3. Payment for the stay must be completed prior to check-in via the booking system.
4. Requests for extending the stay will be considered subject to availability.
5. Guests are not allowed to sublet or transfer the apartment to other persons during their stay.
6. The management reserves the right to refuse accommodation to guests who have previously violated the house rules in a significant manner.
7. Malila provides services in accordance with its category and standards. Any concerns regarding the quality of services should be reported as soon as possible.
8. **Smoking is strictly prohibited** in the apartment. A penalty of **1500 PLN** will be charged in case of violation.
9. The management ensures:
 - conditions for a comfortable and uninterrupted stay,
 - safety during the stay, including protection of personal data,
 - professional and courteous service,
 - cleaning of the apartment and necessary maintenance of equipment.
10. The management is not responsible for the loss of money or valuables left in the apartment.
11. The management is not responsible for any damage to or loss of vehicles belonging to guests.
12. Guests are financially responsible for any damage or destruction of equipment and technical devices caused during their stay.
13. **Pets are not allowed** on the premises of the apartment.
14. Quiet hours are observed from **10:00 PM to 7:00 AM**. Guests are required to respect the peace and comfort of others.
15. Each time leaving the apartment, guests are required to lock the door and leave the key in the designated lockbox.
16. Guests must immediately inform the management of any damage or issues.
17. The management reserves the right to enter the apartment in justified cases, especially if there has been no contact with the guest for over 24 hours. Entry will be carried out in the presence of staff.